

MayTrux Privacy Policy

This Privacy Policy explains how MayTrux LLC (“MayTrux,” “we,” “our,” or “us”) collects, uses, and protects personal information when you use our app, website, and related services (collectively, the “Service”). By using MayTrux, you agree to the practices described below.

1. Information We Collect

We collect the following categories of information to provide our materials ordering and logistics services:

a. Account Information

Name, username, email, and phone number (if you create an account or sign up).
Guest users may provide this information during checkout without registering.

b. Order & Delivery Details

Materials ordered, delivery or pickup addresses, preferred time slots, and payment confirmations.
Notes or special instructions you voluntarily provide during checkout.

c. Payment Information

Payments are securely processed by Stripe.
MayTrux does not store full credit card numbers or banking details.
Stripe may collect limited payment information as described in its own Stripe Privacy Policy.

d. Device & App Usage Data

Device type, operating system, and general app usage analytics.
Location data (if you choose delivery and enable location services).
Crash reports and technical logs to improve app stability and performance.

2. How We Use Information

We use your information to:

- Process, fulfill, and deliver material orders.
- Communicate with you about orders, updates, and support requests.
- Improve and maintain the performance and features of our app.
- Comply with legal, tax, and safety requirements.
- Prevent fraud and ensure secure transactions.

We do not sell or rent your personal information to third parties.

3. Sharing of Information

We only share your data with:

- Service providers that help us operate (e.g., Firebase for authentication and database storage, Stripe for payments).
- Delivery partners to complete your orders when necessary.
- Law enforcement or regulators, only if required by law or to protect our rights and users' safety.

All third parties are required to handle your data securely and only for legitimate business purposes.

4. Data Retention

We keep order and account data for as long as necessary to comply with tax and business regulations.

You may request deletion of your account and related personal information at any time by contacting us at Maytruxhelp@g

5. Your Rights & Choices

You have the right to:

- Access, correct, or delete your personal information.
- Opt out of marketing emails or notifications.
- Disable location access through your device settings.
- Use the Service as a guest without creating a full account.

6. Data Security

We take data protection seriously.

All information transmitted through the app is encrypted using HTTPS.

Firebase and Stripe maintain industry-standard compliance (including SOC 2, ISO 27001, and PCI DSS) to protect sensitive

However, no online service is 100% secure, and you use the Service at your own risk.